



# Warranty

Sitmatic product is covered by a comprehensive lifetime structural warranty with a ten year warranty on wear components. There are no weight restrictions and 24-hour usage is covered. For complete details, please contact your Sitmatic representative.

# Freight Included

Freight is prepaid and allowed for orders over \$100 net, meaning this pricer includes shipping charges from the factory to a commercial dock. Orders under \$100 net are subject to a \$19 handling charge. The product is cartoned and a few models are partially unassembled. This pricer does not include guaranteed delivery times, residential delivery, delivery to a building without a dock, inside delivery, blanket-wrap shipments, storage, prior notification, expedited shipping, or destinations outside the continental United States. For any of these services, please contact Customer Service for the costs. Freight claims, unfortunately, must be the responsibility of the recipients, although Sitmatic will assist in any way possible.

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#### Customer's Own Material

Yardage listed in this price list is based on a worst case scenario: non-railroaded fabrics and small quantities of chairs. If your fabric can be railroaded or you are ordering a large quantity, please contact Customer Service for actual yardage requirements, which may be less than the published amount. We will always make our best effort to pattern match at seams, but pattern matching results are not guaranteed. Generally, commercial quality fabrics require no prior approval. We recommend latex-backed fabrics of man-made fibers, 9 oz. per running yard or better. If the fabric you choose to send us is not of this quality, please discuss the fabric and its use with Customer Service before sending us the fabric.

## Fabric

Yardage of Sitmatic fabric is available at the following list prices:

Cat 2 \$55.

Cat 3 \$80.

Cat 4 \$100.

Cat 5 \$200.

Cat 6 \$325.

Cat 8 \$170.

### **Return Policy**

Because Sitmatic's product is custom manufactured to meet exact customer requirements, we ask that you take care in specifying. In the event that you need to return chairs, normally up to 75% is charged if ordered in error by the customer. If in Sitmatic's judgement, the product is in new condition and readily resalable, the restocking fee may be waived or reduced. Contact Customer Service for specific item information. Some products particularly custom engineered items that are individual specific, cannot be accepted.

# **Cancellation Charge**

No cancellation charges will be assessed if the customer cancels prior to production. Commencement of production constitutes Sitmatic's procurement of order specific components or actual construction or the seating, whichever is earlier. Usually, but not necessarily, this is one week before shipment. After production begins, actual and reasonable costs will be charged. All cancellation charges will be billed within six months after notification of cancellation.



# **Public Area Seating**

Information regarding this product is covered in the comprehensive specification manual entitled "Fixed Seating & Tables: Pricing & Specification Guide". Contact Customer Service for your copy.

### **Legal Notices**

Sitmatic®, Aria® and Omnific® are registered trademarks of Sitmatic. Possession of this price list does not constitute an offer to sell. Ownership of the product changes to consignee FOB our Fullerton, California factory. Pricing & Specification subject to change without notice.

## Sitmatic

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